

CHULA VISTA POLICE DEPARTMENT

ENHANCING REAL-TIME POLICING THROUGH TECHNOLOGY: RTCC SOFTWARE UPGRADE

Presented to Council

January 6, 2026

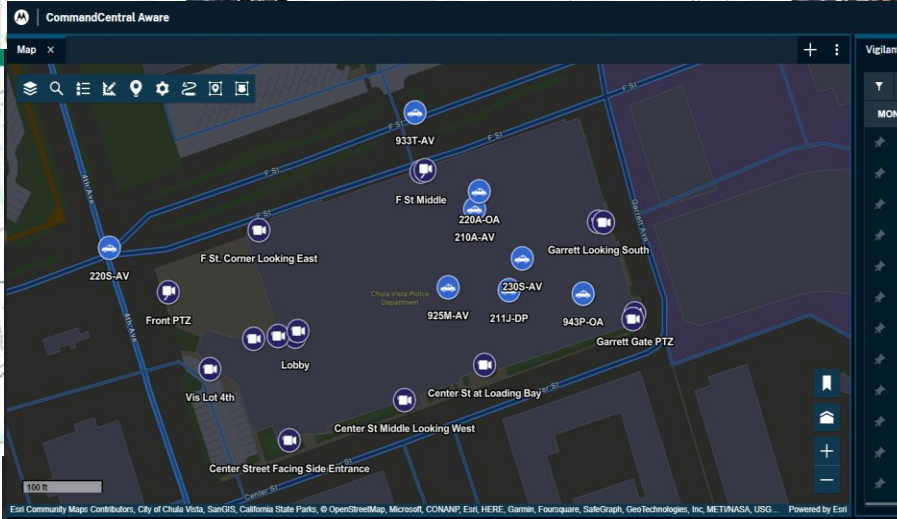
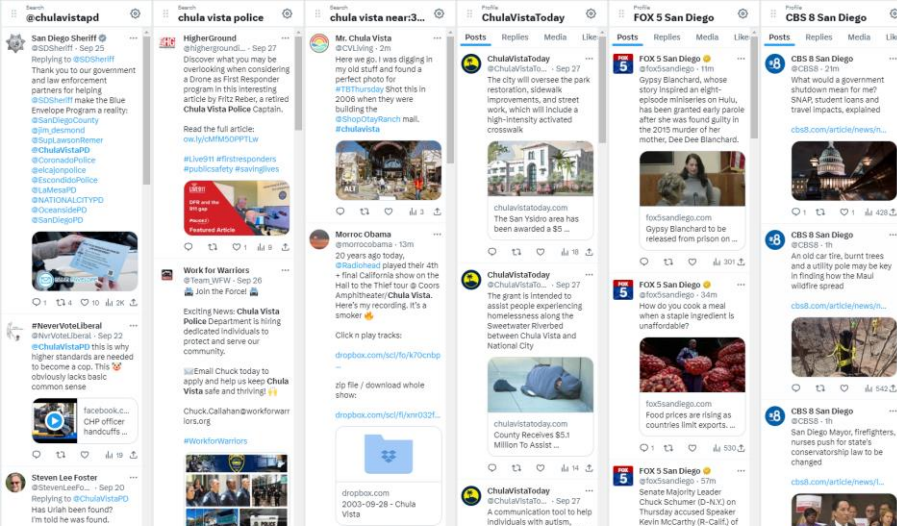
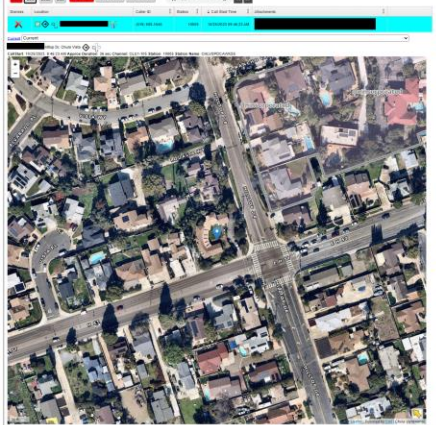
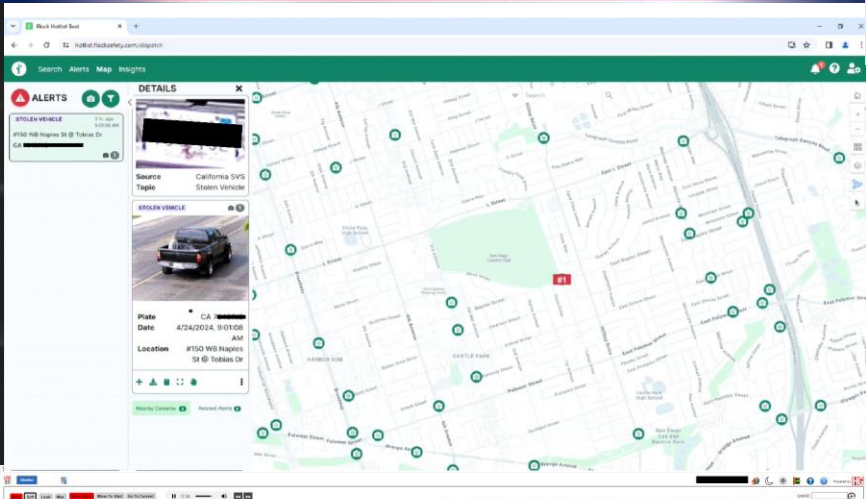
**PRESENTER
TONIA DUNNEBACKE**

WHAT IS A REAL TIME CRIME CENTER (RTCC)

It serves as a centralized hub for police technology, incident support, and data integration.

- The RTCC enhances the department's ability to maintain real-time situational awareness by consolidating information from multiple systems.
- Provides faster, smarter & de-escalation strategies to units responding to calls.





MONITOR	Label	ID	Priority	Updated	Occurred	Address	Layer
Stolen Vehicle	2506799643	10-24 10:36 PM	10-24 10:22 PM	Vig			
Stolen Vehicle	2507308314	12-12 AM	12-09 AM	Vig			
Stolen Vehicle	2507315089	12-17 AM	12-11 AM	Vig			
Stolen Licens...	2506693970	10-24 11:01 PM	10-24 10:40 PM	Vig			
Stolen Licens...	2507547223	1:07 AM	1:03 AM	Vig			
Stolen Licens...	2507732954	1:52 AM	1:50 AM	Vig			
Stolen Licens...	2509775583	7:15 AM	7:10 AM	Vig			
Stolen Licens...	2508034963	3:18 AM	2:58 AM	Vig			
Stolen Licens...	2507310803	12-12 AM	12-11 AM	Vig			
Stolen Licens...	2508213539	3:48 AM	3:21 AM	Vig			
Stolen Licens...	2509197472	6:09 AM	6:05 AM	Vig			
Stolen Licens...	2509891250	7:25 AM	7:23 AM	Vig			

Event monitor	Label	ID	Priority	Updated	Occurred	Address	Layer
MONITOR	240S-DP	240S	8:03 AM	8:03 AM	P10		
231J-AV	231J	8:03 AM	8:03 AM	P10			
230A-AV	230A	8:03 AM	8:03 AM	P10			
E32-AV	E32	8:03 AM	8:03 AM	P10			
221J-C4	221J	8:03 AM	8:03 AM	P10			
212J-EN	212J	8:03 AM	8:03 AM	P10			
220S-AV	220S	8:03 AM	8:03 AM	P10			
214E-9T	214E	8:03 AM	8:03 AM	P10			
D39-AV	D39	8:03 AM	8:03 AM	P10			

CAD Events	Label	ID	Priority	Updated	Occurred	Address	Layer
DISTURBANCE - PERS...	CV-20231025-00093881	9:25 AM	9:25 AM	P10			
DOMESTIC VIOLENCE ...	CV-20231025-00093880	9:27 AM	9:24 AM	P10			
DOMESTIC VIOLENCE ...	CV-20231025-00093878	9:22 AM	9:21 AM	P10			
DOMESTIC VIOLENCE ...	CV-20231024-00093748	9:18 AM	10-24 9:52 PM	P10			
E32-AV	E32	9:27 AM	9:27 AM	P10			
EXTRA PATROL	CV-20231025-00093870	9:22 AM	8:55 AM	P10			
FRAUD/FORGERY-RPT	CV-20231024-00093490	9:25 AM	10-24 9:48 AM	P10			
FRAUD/FORGERY-RPT	CV-20231025-00093814	9:23 AM	4:23 AM	P10			
HOT TEAM	CV-20231025-00093846	9:22 AM	7:58 AM	P10			
K93-OA	K93	9:27 AM	9:27 AM	P10			

THE COMPETITIVE BID PROCESS

Request For Proposal (RFP) #P26-2025

- Command Central Aware (CCA)
 - Contract year – 2020
 - Contract end date – December 2025
- RFP
 - Issued on May 2025
 - Request for bids for RTCC operations
 - Process included different steps:
 - Review vendor functionality, security, integration, cost, and ability to integrate additional features that may be activated in the future
 - Outreach to agencies already using the software
 - Presentations by vendors
 - AXON FUSUS was selected as the best solution



SYSTEM SECURITY

- Privacy and Transparency
 - Fusus was presented to PTAC on 12/1/25
 - Fusus acts as a conduit to share data stored in existing systems
 - AWS and Azure GovCloud
 - Personal Identifiable Information (PII) data is not retained
 - Built-in auditing and accountability tools are consistent with city policies and the Criminal Justice Information Services (CJIS)
 - Periodic cyber security penetration tests
 - Continuous cyber security monitoring
 - Visit trust.fusus.com for a comprehensive list of documentation of compliance
- Fusus Core Device
 - Build-in endpoint security
 - Video data is encrypted at AES 256-bit encryption while at rest until accessed by an authorized and authenticated user. Data is then securely transmitted following FIPS 140-2 standards.

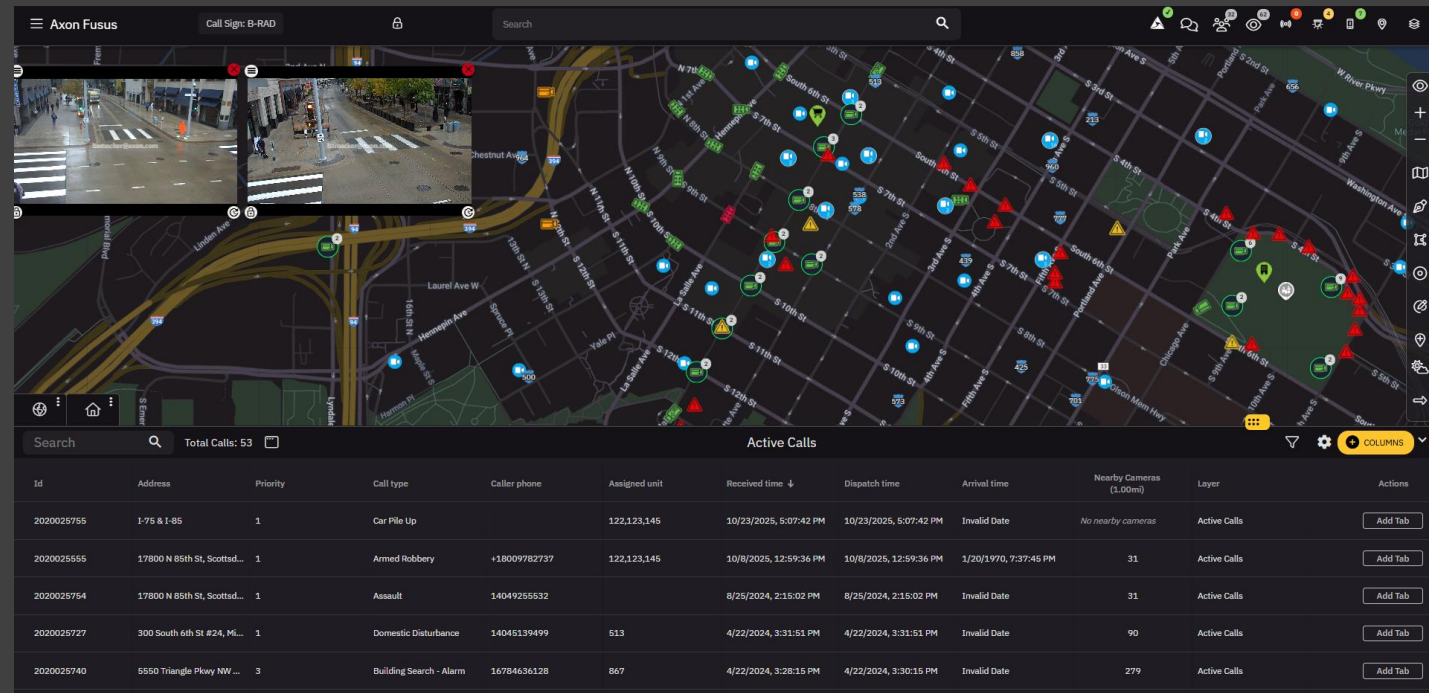


SINGLE PANE OF GLASS SOLUTION

- Consolidates existing crime and information resources into a single pane to facilitate faster more accurate responses.

- City owned cameras
- Drone flight information and video
- License Plate Readers (LPRs)
- Building floorplans
- Body worn camera integration
- Computer-Aided Dispatch (CAD)
- Tracking of resources

- Assessing analytical methods for system-usage metrics and internal auditing



The screenshot displays the Axon Fusus software interface. At the top, it shows the 'Axon Fusus' logo, a search bar, and a 'Call Sign: B-RAD' indicator. The main area is a map with various colored markers representing active calls. Below the map is a table titled 'Active Calls' with the following data:

Id	Address	Priority	Call type	Caller phone	Assigned unit	Received time	Dispatch time	Arrival time	Nearby Cameras (1.00mi)	Layer	Actions
2020025755	1-75 & I-85	1	Car Pile Up		122.123.146	10/23/2025, 5:07:42 PM	10/23/2025, 5:07:42 PM	Invalid Date	No nearby cameras	Active Calls	Add Tab
2020025655	17800 N 85th St, Scottsd...	1	Armed Robbery	+18009782737	122.123.146	10/8/2025, 12:59:36 PM	10/8/2025, 12:59:36 PM	1/20/1970, 7:37:45 PM	31	Active Calls	Add Tab
2020025754	17800 N 85th St, Scottsd...	1	Assault	14049255532		8/25/2024, 2:15:02 PM	8/25/2024, 2:15:02 PM	Invalid Date	31	Active Calls	Add Tab
2020025727	300 South 6th St #24, MI...	1	Domestic Disturbance	14045139499	513	4/22/2024, 3:31:51 PM	4/22/2024, 3:31:51 PM	Invalid Date	90	Active Calls	Add Tab
2020025740	5550 Triangle Pkwy NW ...	3	Building Search - Alarm	16784636128	867	4/22/2024, 3:28:15 PM	4/22/2024, 3:30:15 PM	Invalid Date	279	Active Calls	Add Tab

POTENTIAL ENHANCED SERVICES

- Fusus is vendor agnostic and able to integrate with various law enforcement products as the department grows and adopts new technologies.
- Any future integrations are included in the cost and will follow the appropriate steps including community feedback, PTAC, and City Council approval.



FISCAL IMPACT

DESCRIPTION	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	FY 2029-30	TOTAL
Axon Fusus Software Solution	\$135,538	\$135,538	\$135,538	\$135,538	\$135,538	\$677,692

- Fiscal Impact
 - Contract Term: Jan 1, 2026 – Dec 31, 2026, with option to renew for an additional 4 years
 - Annual cost: \$135,538 per year. Total potential contract value \$677,692
- Funding
 - Funding to be appropriated across each fiscal year
 - First two years of the agreement will be funded by available fund balance in the Police Section of the Local Grants Fund (Asset Seizure Fund).
 - The Police Department will work with the Finance Department as part of the annual process to identify funding for Year 3 through 5. However, should funds become available in the Police Section of the Local grants Fund, those funds will continue to fund the remainder of the agreement costs.



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THANK YOU!

ANY QUESTIONS?

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