

# Item 7.2: Assessment of Delinquent Solid Waste Service Charges as Liens on Parcels and Placement on Property Tax Bills

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CITY COUNCIL PUBLIC HEARING

MAY 28, 2024

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# Solid Waste Service Background

- Per CVMC Section 8.24.010, the collection of solid waste is a mandatory service which shall not be discontinued or suspended.
- CVMC Section 8.24.180 outlines payment obligations, billing cycles, service rates, penalties for delinquency and the lien process.
- Additional information on Sustainability/Trash & Recycling:
  - [www.chulavistaca.gov/departments/clean](http://www.chulavistaca.gov/departments/clean)



# Process Overview and Program Impact

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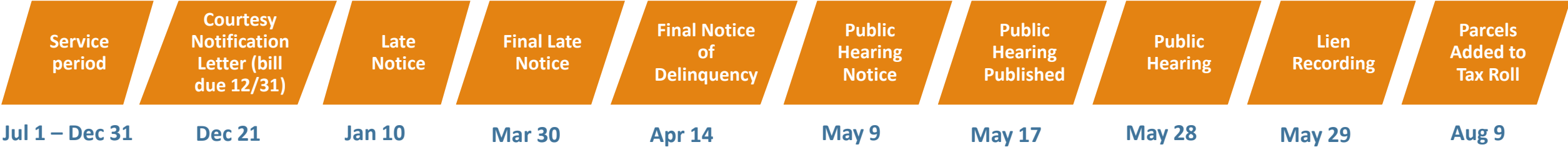
City and Republic Services staff follow the lien process per CVMC 13.14.180 leading up to the Public Hearing.

Our comprehensive approach is highlighted by the following:

- Several touchpoints and informative, translated noticing
  - Dedicated customer support phone line and payment support
  - Third-party parcel and account validation
  - Legal review of noticing and communication
  - Payment plan options
- Staff is submitting a lien list containing 698 accounts valued at \$281,000
  - 53 lien-eligible accounts valued at \$9K were placed on the payment plans
  - \$561K in A/R has been paid since late notices were mailed
  - County property tax rolls have successfully collected \$368K out of \$423K in delinquent fees



# Lien Timeline – May 2024 Lien Event



# Recommended Action

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Staff recommends City Council conduct the public hearing and adopt a resolution assessing certain delinquent solid waste service charges as recorded liens upon the respective parcels of land and placement of those charges on the next regular property tax bill for collection by the County Treasurer-Tax Collector.

