

## City of Chula Vista

**Tenants and Landlords Survey** 







## Research Methodology

Luth hosted the survey which was offered in both English and Spanish.

Luth sent out email invites to panelists on the SurveySavvy panel who live in one of the Chula Vista zip codes.

The City of Chula Vista and partners used mass emails, newsletters, website postings and social media to send survey links to residents and landlords in Chula Vista.

Survey fielding occurred from July 6 – July 26, 2022

#### **Length of Interview**

5 - 8 minutes

#### **Target Audience**

#### **Tenants**

- Must live in Chula Vista
- · Must rent their primary residence

#### Landlords

 Owned property in Chula Vista that they rented out to others

#### Sample Size

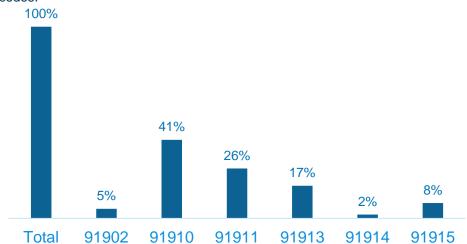
N = 271 Tenant RespondentsN = 89 Landlord Respondents who rent out116 separate units

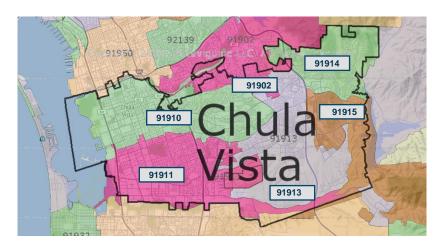




## **Zip Codes**

The majority of tenant respondents are in the 91910 and 91911 zip codes.





## Type of Dwelling Rented

Single Family Detached Homes are the most common dwelling type rented in the 91902, 91914 and 91915 zip codes.

For the remaining zip codes, a rental complex with 11 or more units are the most common dwelling type.

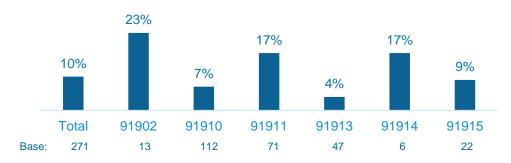
Condo rentals are found more in the 91914 and 91915 zip codes.

|   | Total | 91902 | 91910 | 91911 | 91913 | 91914 | 91915 |
|---|-------|-------|-------|-------|-------|-------|-------|
| Base:   | 271   | 13    | 112   | 71    | 47    | 6     | 22    |
| Single Family Detached House                                      | 25%   | 31%   | 25%   | 20%   | 28%   | 33%   | 36%   |
| ADU (that is an Accessory Dwelling Unit) of a Single Family House | 1%    |       | 2%    |       |       |       | 5%    |
| Duplex  | 9%    | 8%    | 13%   | 8%    | 6%    |       |       |
| Rental complex with 3-5 units                                     | 8%    | 15%   | 8%    | 13%   | 4%    | 17%   |       |
| Rental complex with 6-10 units                                    | 10%   | 15%   | 10%   | 13%   | 9%    |       |       |
| Rental complex with 11 or more units                              | 37%   | 23%   | 33%   | 44%   | 43%   | 17%   | 36%   |
| Condominium   | 9%    | 8%    | 9%    | 3%    | 11%   | 33%   | 23%   |

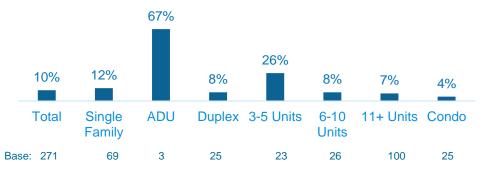
## **Owner Occupied**

Only one in ten tenant respondents are renting a property that the owner also lives on.

#### Zip Code of Property



#### **Dwelling Type**

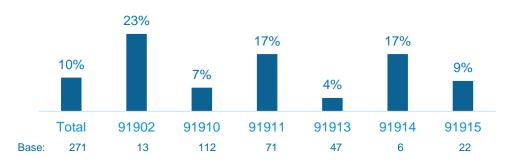




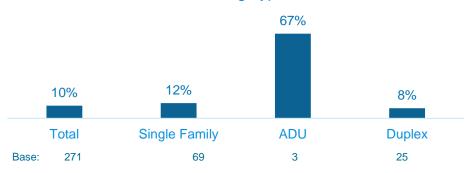
## **Owner Occupied**

Only one in ten tenant respondents are renting a property that the owner also lives on.

#### Zip Code of Property



#### **Dwelling Type**





# Length of Time Lived in Residence by Zip Code

Nearly one in five tenant respondents have been in the property ten years or longer.

|  | Total | 91902 | 91910 | 91911 | 91913 | 91914 | 91915 |
|--|-------|-------|-------|-------|-------|-------|-------|
| Base:                                      | 271   | 13    | 112   | 71    | 47    | 6     | 22    |
| Less than 12 months                        | 7%    |       | 3%    | 4%    | 17%   | 17%   | 23%   |
| 1 – 2 years                                | 10%   | 8%    | 11%   | 10%   | 13%   |       |       |
| 2 – 3 years                                | 15%   | 31%   | 13%   | 11%   | 21%   | 17%   | 14%   |
| 3 – 5 years                                | 22%   | 23%   | 21%   | 18%   | 30%   | 17%   | 23%   |
| 5 – 10 years                               | 28%   | 31%   | 30%   | 34%   | 9%    | 50%   | 36%   |
| 10 years or more                           | 18%   | 8%    | 22%   | 23%   | 11%   |       | 5%    |
| Overall average length of tenancy in years | 5.8   | 4.5   | 6.7   | 6.7   | 3.6   | 3.3   | 4.0   |
| Overall median length of tenancy in years  | 4.0   | 3.0   | 5.0   | 5.0   | 2.0   | 4.0   | 4.0   |

# Length of Time Lived in Residence by Unit Type

Single Family Homes, duplexes and smaller 3 to 5 unit buildings have tenant respondents who have lived in them longer.

|  | Total | Single | ADU | Duplex | 3-5   | 6-10  | 11+   | Condo |
|--|-------|--------|-----|--------|-------|-------|-------|-------|
|  |       | Family |     |        | Units | Units | Units |       |
| Base:                                      | 271   | 69     | 3   | 25     | 23    | 26    | 100   | 25    |
| Less than 1 year                           | 7%    | 6%     | 33% | 4%     | 9%    | 4%    | 10%   | 4%    |
| 1 – 2 years                                | 10%   | 7%     |     | 8%     | 9%    | 4%    | 13%   | 12%   |
| 2 – 3 years                                | 15%   | 9%     |     | 8%     | 13%   | 15%   | 18%   | 28%   |
| 3 – 5 years                                | 22%   | 13%    | 67% | 28%    | 26%   | 38%   | 21%   | 20%   |
| 5 – 10 years                               | 28%   | 41%    |     | 24%    | 13%   | 23%   | 25%   | 36%   |
| 10 years or more                           | 18%   | 25%    |     | 28%    | 30%   | 15%   | 13%   |       |
| Overall average length of tenancy in years | 5.8   | 7.2    | 2.3 | 7.0    | 6.7   | 5.8   | 4.8   | 3.8   |
| Overall median length of tenancy in years  | 4.0   | 6.0    | 3.0 | 5.0    | 4.0   | 3.0   | 3.0   | 3.0   |

# Total number of Units and % by Bedroom Count

Nearly one-half of tenant respondents are renting twobedroom units and one in three are renting three-bedroom units.

|              | Total | 91902 | 91910 | 91911 | 91913 | 91914 | 91915 |
|--------------|-------|-------|-------|-------|-------|-------|-------|
| Base:        | 271   | 13    | 112   | 71    | 47    | 6     | 22    |
| One          | 16%   | 15%   | 18%   | 14%   | 15%   | 17%   | 18%   |
| Two          | 47%   | 38%   | 49%   | 63%   | 38%   | 17%   | 14%   |
| Three        | 29%   | 38%   | 26%   | 20%   | 34%   | 50%   | 55%   |
| Four or more | 8%    | 8%    | 7%    | 3%    | 13%   | 17%   | 14%   |

|              | Total | Single | ADU | Duplex | 3-5   | 6-10  | 11+   | Condo |
|--------------|-------|--------|-----|--------|-------|-------|-------|-------|
|              |       | Family |     |        | Units | Units | Units |       |
| Base:        | 271   | 69     | 3   | 25     | 23    | 26    | 100   | 25    |
| One          | 16%   | 4%     | 67% | 4%     | 30%   | 19%   | 25%   | 4%    |
| Two          | 47%   | 17%    |     | 68%    | 43%   | 69%   | 59%   | 44%   |
| Three        | 29%   | 52%    | 33% | 16%    | 26%   | 12%   | 16%   | 52%   |
| Four or more | 8%    | 26%    |     | 12%    |       |       |       |       |

#### **Rent Paid**

Over one-half of tenant respondents are paying between \$1,500 and \$2,500 monthly for rent.

The average rent paid for a 1 bedroom in Chula Vista is just under \$1,500, it is just under \$2,000 for a 2 bedroom and nearly \$2,400 for a 3 bedroom rental.

#### **Rent Paid**

|                    | Total | 91902 | 91910 | 91911 | 91913 | 91914 | 91915 |
|--------------------|-------|-------|-------|-------|-------|-------|-------|
| Base:              | 271   | 13    | 112   | 71    | 47    | 6     | 22    |
| \$1,000 or less    | 4%    | 8%    | 4%    | 8%    |       |       |       |
| \$1,001 to \$1,499 | 11%   |       | 14%   | 14%   | 4%    |       | 5%    |
| \$1,500 to \$1,999 | 29%   | 15%   | 38%   | 35%   | 13%   |       | 18%   |
| \$2,000 to \$2,499 | 26%   | 38%   | 26%   | 25%   | 28%   | 67%   | 9%    |
| \$2,500 to \$2,999 | 17%   | 15%   | 12%   | 14%   | 28%   | 17%   | 32%   |
| \$3,000 or more    | 13%   | 23%   | 7%    | 3%    | 28%   | 17%   | 36%   |

#### **Average Rent Paid by Size**

|                       | Total    | 91902    | 91910    | 91911    | 91913    | 91914    | 91915    |
|-----------------------|----------|----------|----------|----------|----------|----------|----------|
| Base:                 | 271      | 13       | 112      | 71       | 47       | 6        | 22       |
| One Bedroom           | \$1482.7 | \$1200.0 | \$1292.8 | \$1338.0 | \$1873.4 | \$2260.0 | \$2057.0 |
| Two Bedrooms          | \$1985.9 | \$2345.0 | \$1903.7 | \$1839.0 | \$2405.8 | \$2000.0 | \$2575.0 |
| Three Bedrooms        | \$2368.7 | \$2585.0 | \$2213.1 | \$2041.4 | \$2722.1 | \$2166.7 | \$2615.8 |
| Four or more Bedrooms | \$3332.0 | \$3950.0 | \$3006.3 | \$3599.0 | \$3200.0 | \$4000.0 | \$3858.3 |

### **Rent Paid**

One in five tenant respondents in small buildings are paying less than \$1,000 per month for rent.

Renters of Single Family Homes and Condos are paying the most for rent.

#### **Rent Paid**

|                    | Total | Single<br>Family | ADU | Duplex | 3-5<br>Units | 6-10<br>Units | 11+<br>Units | Condo |
|--------------------|-------|------------------|-----|--------|--------------|---------------|--------------|-------|
| Base:              | 271   | 69               | 3   | 25     | 23           | 26            | 100          | 25    |
| \$1,000 or less    | 4%    | 3%               |     |        | 22%          | 4%            | 3%           |       |
| \$1,001 to \$1,499 | 11%   | 1%               |     | 4%     | 9%           | 23%           | 17%          | 8%    |
| \$1,500 to \$1,999 | 29%   | 12%              | 67% | 56%    | 30%          | 31%           | 39%          | 4%    |
| \$2,000 to \$2,499 | 26%   | 30%              |     | 12%    | 26%          | 38%           | 20%          | 44%   |
| \$2,500 to \$2,999 | 17%   | 26%              |     | 12%    | 13%          | 4%            | 14%          | 28%   |
| \$3,000 or more    | 13%   | 28%              | 33% | 16%    |              |               | 7%           | 16%   |

#### **Average Rent Paid by Size**

|                       | Total    | Single   | ADU      | Duplex   | 3-5      | 6-10     | 11+      | Condo    |
|-----------------------|----------|----------|----------|----------|----------|----------|----------|----------|
|                       |          | Family   |          |          | Units    | Units    | Units    |          |
| Base:                 | 271      | 69       | 3        | 25       | 23       | 26       | 100      | 25       |
| One Bedroom           | \$1482.7 | \$1266.3 | \$1600.0 | \$1675.0 | \$1354.3 | \$1395.0 | \$1548.3 | \$1400.0 |
| Two Bedrooms          | \$1985.9 | \$2158.3 | -        | \$1970.3 | \$1732.9 | \$1873.1 | \$1956.7 | \$2393.2 |
| Three Bedrooms        | \$2368.7 | \$2448.0 | \$3200.0 | \$2200.0 | \$1912.0 | \$1891.7 | \$2350.2 | \$2480.8 |
| Four or more Bedrooms | \$3332.0 | \$3376.3 | -        | \$3066.7 | -        | -        | -        | -        |

## **Rent Increase**

41% of tenant respondents have received a rent increase for 2022. One in three tenant respondents have never had a rent increase.

Rent increases are averaging \$180 per month for 2022.

#### **Date of Last Increase**

|                       | Total | 91902 | 91910 | 91911 | 91913 | 91914 | 91915 |
|-----------------------|-------|-------|-------|-------|-------|-------|-------|
| Base:                 | 271   | 13    | 112   | 71    | 47    | 6     | 22    |
| In 2022               | 41%   | 23%   | 42%   | 49%   | 38%   |       | 32%   |
| In 2021               | 20%   |       | 27%   | 21%   | 13%   |       | 18%   |
| 2020 or Before        | 8%    | 23%   | 10%   | 4%    | 4%    | 50%   |       |
| Never had an increase | 31%   | 54%   | 21%   | 25%   | 45%   | 50%   | 50%   |

#### **Amount of Rent Increase**

|                           | Total | 91902 | 91910 | 91911 | 91913 | 91914 | 91915 |
|---------------------------|-------|-------|-------|-------|-------|-------|-------|
| Base: Had a rent increase | 188   | 6     | 89    | 53    | 26    | 3     | 11    |
| \$50 or less              | 18%   | 50%   | 22%   | 9%    | 12%   | 33%   | 9%    |
| \$51 to \$99              | 9%    | 17%   | 8%    | 8%    | 15%   |       |       |
| \$100 to \$149            | 34%   | 17%   | 35%   | 45%   | 15%   |       | 27%   |
| \$150 to \$199            | 13%   |       | 15%   | 13%   | 12%   |       | 9%    |
| \$200 or more             | 28%   | 17%   | 20%   | 25%   | 46%   | 67%   | 55%   |
| Mean increase             | 180.9 | 84.2  | 199.3 | 133.5 | 222.8 | 175.0 | 215.0 |

QR6: When was your most recent rent increase?

QR7: By how much did your rent increase?



## **Rent Increase**

Tenant respondents in larger buildings are much more likely to have received a rent increase in 2022 but the increases are smaller than average.

#### **Date of Last Increase**

|                       | Total | Single | ADU | Duplex | 3-5   | 6-10  | 11+   | Condo |
|-----------------------|-------|--------|-----|--------|-------|-------|-------|-------|
|                       |       | Family |     |        | Units | Units | Units |       |
| Base:                 | 271   | 69     | 3   | 25     | 23    | 26    | 100   | 25    |
| In 2022               | 41%   | 35%    | 33% | 32%    | 35%   | 31%   | 54%   | 28%   |
| In 2021               | 20%   | 17%    |     | 36%    | 17%   | 19%   | 19%   | 24%   |
| 2020 or Before        | 8%    | 7%     |     | 8%     | 18%   | 23%   | 2%    |       |
| Never had an increase | 31%   | 41%    | 67% | 24%    | 30%   | 27%   | 22%   | 44%   |

#### **Amount of Rent Increase**

|                           | Total | Single | ADU  | Duplex | 3-5   | 6-10  | 11+   | Condo |
|---------------------------|-------|--------|------|--------|-------|-------|-------|-------|
|                           |       | Family |      |        | Units | Units | Units |       |
| Base: Had a rent increase | 41    | 1      | 19   | 16     | 19    | 78    | 14    | 41    |
| \$50 or less              | 18%   | 10%    |      | 26%    | 19%   | 47%   | 15%   |       |
| \$51 to \$99              | 9%    | 2%     | 100% | 5%     | 6%    | 5%    | 14%   |       |
| \$100 to \$149            | 34%   | 29%    |      | 47%    | 31%   | 26%   | 36%   | 29%   |
| \$150 to \$199            | 13%   | 27%    |      | 5%     | 13%   |       | 10%   | 14%   |
| \$200 or more             | 28%   | 32%    |      | 16%    | 31%   | 21%   | 24%   | 57%   |
| Mean increase             | 180.9 | 190.7  | 75.0 | 263.9  | 137.8 | 185.7 | 162.7 | 190.7 |

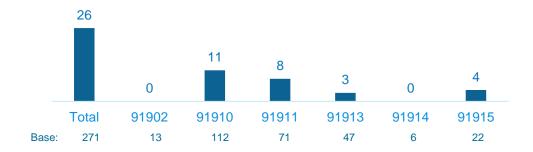
QR6: When was your most recent rent increase?

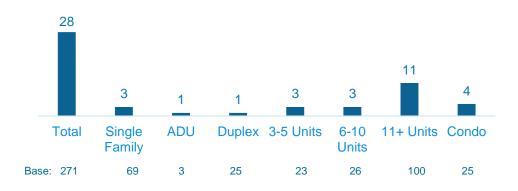
QR7: By how much did your rent increase?



## Received a Termination of Tenancy Notice

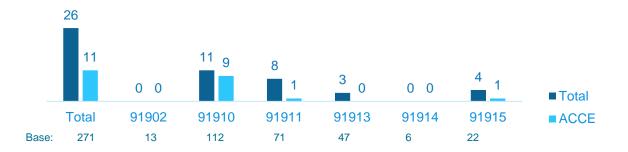
One in ten Chula Vista tenant respondents say they have received an eviction notice or a termination of tenancy in the past three months.

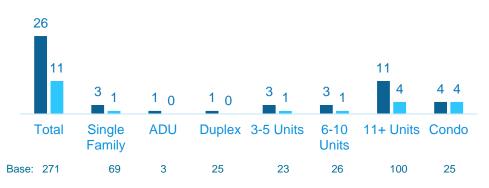




## Received a Termination of Tenancy Notice

One in ten Chula Vista tenant respondents say they have received an eviction notice or a termination of tenancy in the past three months.

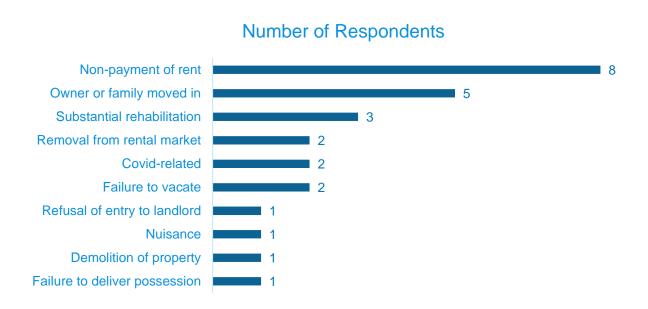




QR8: Have you received a termination of tenancy or an eviction notice in Chula Vista in the past three months? QR10: Do you belong to any of the following organizations?

### **Reason for Eviction**

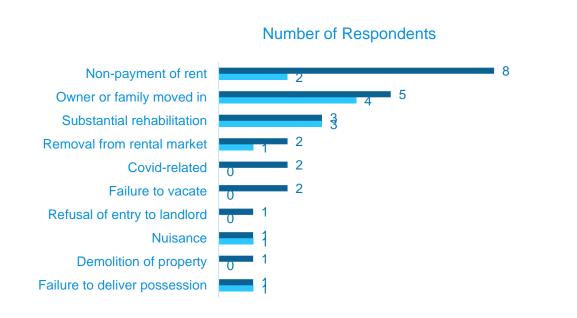
The primary reason for an eviction notice is for non-payment of rent, however, many have also received notices due to the owner or family moving in and substantial rehabilitation.



QR9: Why did you receive a termination of tenancy or an eviction notice? (multiple responses)

### **Reason for Eviction**

The primary reason for an eviction notice is for non-payment of rent, however, many have also received notices due to the owner or family moving in and substantial rehabilitation.



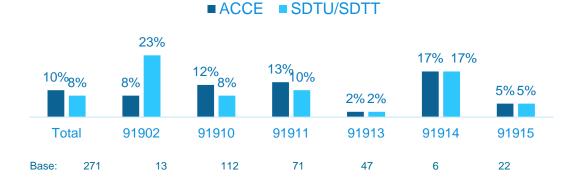


■ Total

QR9: Why did you receive a termination of tenancy or an eviction notice? (multiple responses)

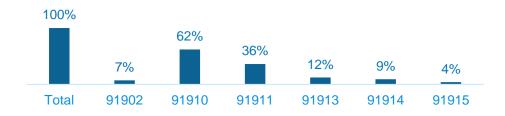
## **Organizations Joined**

Around one in ten tenants belong to the Alliance of Californians for Community Empowerment (ACCE) and slightly fewer belong to San Diego Tenants Unite/Tenants Together.

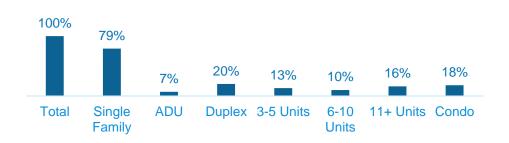




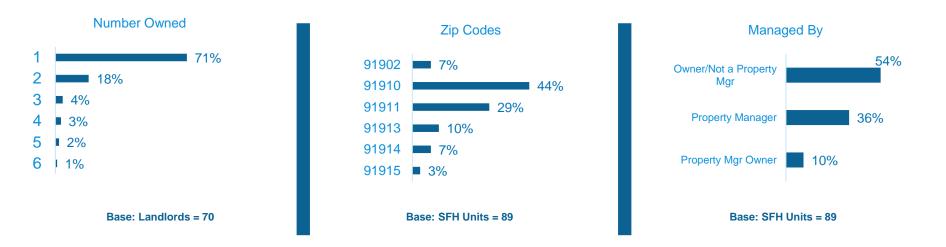
## Zip Codes and Dwelling Type of Rentals



Base: Landlords = 89

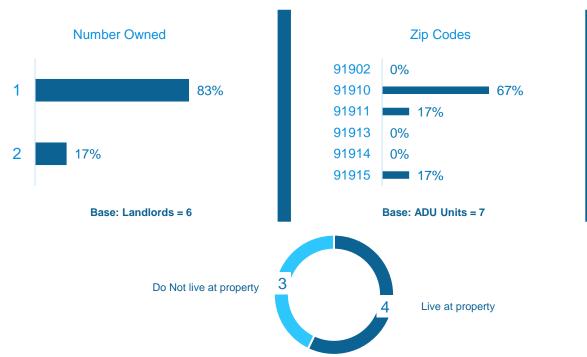


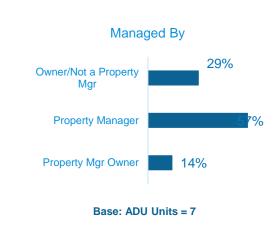
## **Single Family Homes**





## ADU





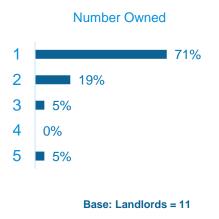
QL2: How many properties of the following types are you leasing in the \_\_\_\_\_ area? (Multiple responses accepted)

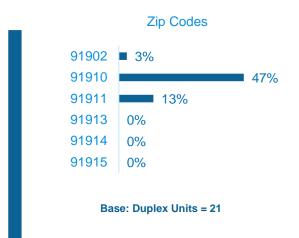
QL4: Who manages the property/properties for each of the following in the \_\_\_\_\_ area? (One response per property accepted)

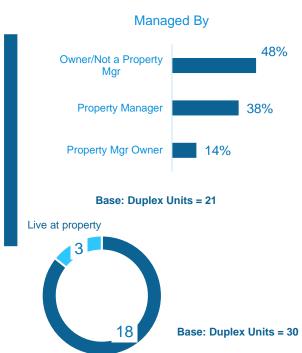
QL3: Continue to think about the properties you lease in the \_\_\_\_\_ area? Do you also live at f the following property? (Single response)



#### **DUPLEX**







Do Not live at property

QL2: How many properties of the following types are you leasing in the \_\_\_\_\_ area? (Multiple responses accepted)

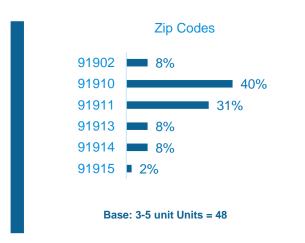
QL4: Who manages the property/properties for each of the following in the \_\_\_\_\_ area? (One response per property accepted)

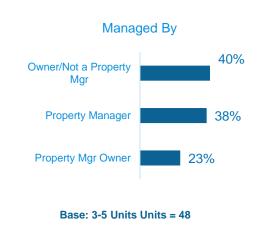
QL3: Continue to think about the properties you lease in the \_\_\_\_\_ area? Do you also live at f the following property? (Single response)



## **Total 3+ Units**





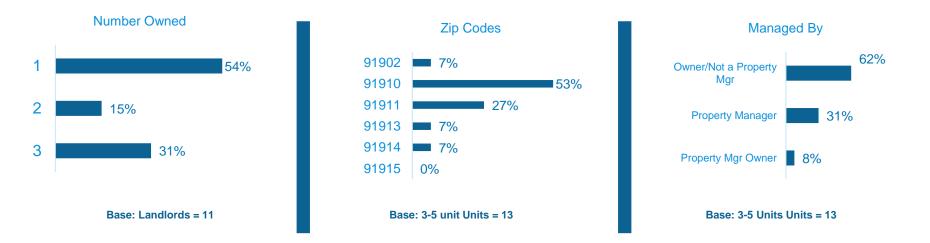


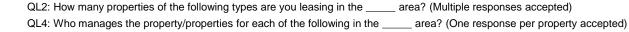
QL2: How many properties of the following types are you leasing in the \_\_\_\_\_ area? (Multiple responses accepted)

QL4: Who manages the property/properties for each of the following in the \_\_\_\_ area? (One response per property accepted)



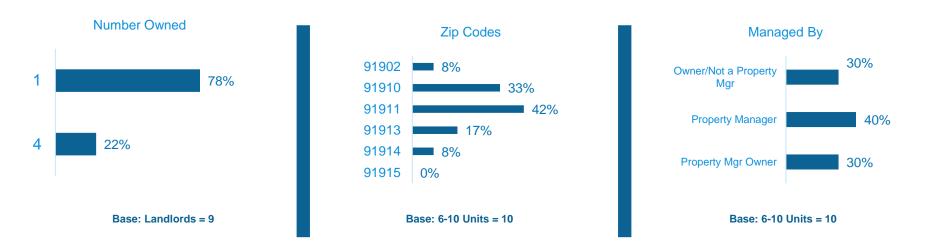
## **Complex with 3-5 Units**

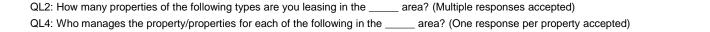




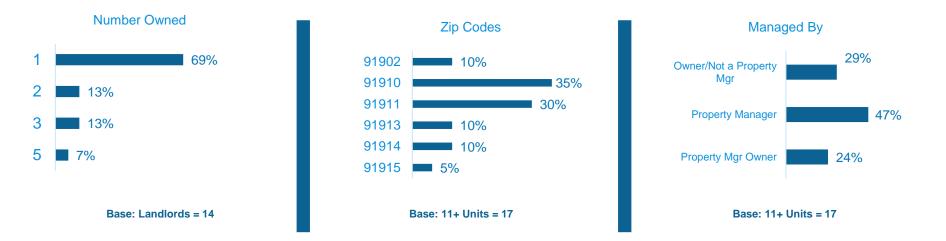


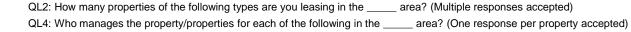
## **Complex with 6-10 Units**





## **Complex with 11 or more Units**





# Termination of Tenancy Notices

#### **Actual Number of No-Fault Evictions Reported**

|                             | Total | SFD/   | 3+    |
|-----------------------------|-------|--------|-------|
|                             |       | Duplex | Units |
| Base: Total Number of Units | 157   | 117    | 40    |
| Removal from rental market  | 17    | 10     | 7     |
| Demolition of property      | 12    | 6      | 6     |
| Substantial rehabilitation  | 22    | 10     | 12    |
| Government order            | 9     | 4      | 5     |
| Owner or family move-in     | 15    | 7      | 8     |

### **Eviction Process**

#### **Actual Number Provided for No-Fault Evictions**

|                                   | Total | SFD/   | 3+    |
|-----------------------------------|-------|--------|-------|
|                                   |       | Duplex | Units |
| Base:# of No-Fault Eviction Units | 34    | 20     | 14    |
| Cash for Keys                     | 10    | 5      | 5     |
| Assistance in locating to         | 7     | 4      | 3     |
| another rental unit               |       |        |       |
| Moving assistance (physical)      | 5     | 3      | 2     |
| Relocation assistance             | 13    | 8      | 5     |
| (financial)                       |       |        |       |
| Other                             | 0     | 0      | 0     |
| None of the Above                 | 10    | 6      | 4     |

QL6: Have delivered any termination of tenancy notices in the \_\_\_\_\_ area in the past three months for any of the following no-fault evictions?

QL7: Did you provide tenants with any of the following? (multiple responses accepted)

## Number of Residents Affected by No-Fault Eviction

#### **Actual Number of Residents Affected**

|                              | Total | SFD/   | 3+    |
|------------------------------|-------|--------|-------|
|                              |       | Duplex | Units |
| Removal from rental market   |       |        |       |
| Number of Units Removed      | 17    | 10     | 7     |
| Number of Residents Affected | 111   | 50     | 61    |
| Demolition of property       |       |        |       |
| Number of Units Removed      | 12    | 6      | 6     |
| Number of Residents Affected | 80    | 29     | 51    |
| Substantial rehabilitation   |       |        |       |
| Number of Units Removed      | 22    | 10     | 12    |
| Number of Residents Affected | 125   | 46     | 79    |
| Government order             |       |        |       |
| Number of Units Removed      | 9     | 4      | 5     |
| Number of Residents Affected | 15    | 10     | 5     |
| Owner or family move-in      |       |        |       |
| Number of Units Removed      | 15    | 7      | 8     |
| Number of Residents Affected | 74    | 35     | 39    |

# **Awareness of State Law AB1482**

|       | Total | SFD Owner | 3+ Units |  |
|-------|-------|-----------|----------|--|
|       |       | Managed   |          |  |
| Base: | 89    | 44        | 34       |  |
| Yes   | 65%   | 59%       | 86%      |  |
| No    | 35%   | 41%       | 14%      |  |

QL8: Are you aware that as a landlord of any type of property, you must provide specific notification about State Law AB1482? (Landlord respondents can be both SFD Owner Managed and Own 3+ Units)

## **Membership**

|  | Total | 91902 | 91910 | 91911 | 91913 | 91914 | 91915 |
|--|-------|-------|-------|-------|-------|-------|-------|
| Base:  | 89    | 6     | 55    | 32    | 11    | 8     | 4     |
| California Apartment Association (CAA)                 | 11%   | 33%   | 15%   | 6%    |       |       |       |
| Pacific Southwest Association of REALTORS (PSAR)       | 9%    | 17%   | 7%    | 9%    |       | 13%   | 50%   |
| San Diego Association of REALTORS (SDAR)               | 9%    | 33%   | 4%    | 9%    |       | 13%   | 25%   |
| Southern California Rental Housing Association (SDRHA) | 10%   | 17%   | 7%    | 25%   |       |       |       |
| Other  | 4%    |       | 5%    | 6%    |       |       |       |