

The background features a large, light blue watermark of the Chula Vista Fire Department logo. The logo is an oval shape with a double border. Inside, the words "FIRE" and "DEPT." are written in large, white, sans-serif letters on the left and right sides, respectively. At the top, it says "SINCE 1921". At the bottom, it says "CITY OF CHULA VISTA". In the center, there is a detailed illustration of a fire truck and a fire engine.

Technology and Privacy Advisory Task Force

**Chula Vista Fire Department
Resident Privacy Protections**

Discussion Topics...

- What kinds of personal data does the department collect or have access to?
- How is this information stored/managed/maintained?
- What kind of vendors or third parties have access to this data?
- What guidelines or policies currently exist to control and protect personal data?
- Can other city departments (such as PD) access this personal data freely?

CITY OF
CHULA VISTA

What kinds of personal data does the department collect or have access to?

Patient care reports

When the CVFD responds to an EMS call for service, personal information is collected on qualifying medical patients.



World Advancemer
of Technology for
EMS and Rescue

CITY OF
CHULA VISTA



How is this information stored, managed, and maintained?

Data entry via iPad in the field or station pc.

The report is closed/locked by personnel upon completion.

Access to reports is web-based. And the website is secure, encrypted and requires login/password by users.



What kind of vendors or third parties have access to this data?

World Advancement of Technology for EMS and Rescue (WATER)

Wittman Enterprises

San Diego County EMS

San Diego Health Connect/SAFR/Health Information Exchange (HIE)



County of San Diego

EMS

A Division of San Diego County Fire



What guidelines or policies currently exist to control and protect personal data?

WATER software rules only allow personnel that responded to the incident to have access to the report(s).

Once the report is complete, only administrator access personnel can reopen a report.

Vendor contracts:

- Wittman Enterprises – Business agreement
- WATER – contract, section 6 Confidentiality
- City of Chula Vista Clerks – Kerry will be presenting - Privacy of Info Code 6255

HIPAA Training is provided to all new employees, and refresher training is provided to current employees.



Can other city departments (such as PD) access this personal data freely?

No, only Fire Department personnel have access.

All other departments must request access with cause.

- City Attorney's office – to comply with a subpoena or if suit is brought against the City of Chula Vista (NFIRS, PCR, 911 recording)
- Risk Management – in response to a claim against the City of Chula Vista (NFIRS and PCR)
- PD – for prep in arson case where our Fire Investigator was involved (NFIRS) or subpoena supplied for pcr related to case
- Clerk's office – in response to a PRA (NFIRS, PCR, 911 recording)

**RESTRICTED
AREA**

**NO ACCESS
AUTHORISED
PERSONNEL ONLY**